

Living at height safely

Your balcony serves as an extension of your property, offering outdoor space for your enjoyment. It is important you follow safety guidance to ensure the well-being of yourself and others.

If you have a balcony, it's important to be aware of safety for you, your family and visitors. We've put together some guidelines:



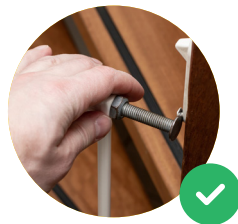
Keep your balcony door locked when not in use.



Never allow young children access to a balcony without an adult present.



Use window opening restrictors. If you don't have them or they're not working, contact us and we'll install new ones. Do not sit on or lean too far over your window sill.



If you have young children, consider installing a child-proof gate that you can lock when you're not in the room and don't want to lock the balcony door.

Here's a few other things to remember to keep you safe on your balcony.



Never lean over, sit, or climb on the balcony wall or railing.



White goods like fridges should not be stored or used on balconies.



Never try to pass items to someone on another balcony.



If you smoke on a balcony, extinguish cigarettes properly - do not discard them on or over your balcony.



Never try to climb onto another balcony from your balcony.



Don't modify your balcony, including adding screening such as reeds or artificial leaves.



Keep balcony furniture away from the railing, and never let children climb on it.



Remember that netting to prevent birds accessing your balcony is not safety netting.



Don't store items on your balcony, including rubbish.



Do not store or use BBQs, gas bottles and heaters on your balcony.

To report problems with your windows or balconies, contact the repairs support team.

Email repairssupportteam@portsmouthcc.gov.uk or call **023 9284 1311**.



You can get this information in large print, Braille, audio or in another language by calling 023 9284 1193