Portsmouth CITY COUNCIL

Your business rates payments 2026/27

Business rates (National Non-Domestic Rates) are a tax on non-domestic properties and help fund local public services in Portsmouth.

Switch to e-billing

Switching from paper bills to online takes minutes and you can manage your business rates account whenever you want to. It also reduces unnecessary paper and postage. So you'll be doing your bit for a greener Portsmouth, and helping the council save money for vital services.

Why not switch today at **portsmouth.gov.uk** - just search 'Business Rates'

Online services for business rates

Use our online portal to view your account, download bills, report moves, or manage Direct Debits. Access it at portsmouth.gov.uk and search Business Rates.

To sign up to the portal you'll need your business rates reference number shown on your bill, and you'll also need to input your name in the same format as displayed on your bill.

Why isn't my bill up to date?

Bills are prepared early to ensure they reach you before the first instalment date. If you've already notified us of changes, you do not need to contact us again. Updated bills will be issued once processed.

2026 Revaluation

In compiling the 2026 rating list, the Valuation Office Agency (VOA) has updated the rateable values of all commercial, and other non-domestic, properties in England and Wales. Portsmouth City Council uses the rateable value to calculate your business rates bill.

What do I do if I think my rateable value is wrong

You can challenge your valuation directly with the VOA. Visit gov.uk/government/collections/how-to-challenge-your-business-rates-valuation.

Contact details for the Valuation Office Agency (VOA)

You can contact the VOA at: gov.uk/contact-voa

Non-Domestic Rating Multipliers for 2026/27

The government announced that, from April 2026, new retail, hospitality and leisure (RHL) multipliers would be set 5p below the relevant national multipliers for qualifying properties with rateable values below £500k.

The Non-Domestic Rating Multipliers for 2026/27 are as follows:

- Small business RHL multiplier: 38.2p
- Small business non-domestic rating multiplier: 43.2p
- Standard RHL multiplier: 43.0p
- Standard non-domestic rating multiplier: 48.0p
- High-value non-domestic rating multiplier: 50.8p

Business Rates Reliefs

If you think you may be entitled to a business rates relief, or simply want to check what support is available, please visit portsmouth.gov.uk/businessrates for full details.

You'll find up to date information on reliefs, exemptions, and ways we can help make your bill more manageable.

023 9268 8588

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