



Portsmouth
CITY COUNCIL



THANK YOU

**FOR YOUR FEEDBACK
AND OPINIONS**

**PAULSGROVE –
THE COMMUNITY CENTRE, LIBRARY, NEARBY
OPEN SPACE AND SURROUNDING AREA**

THANK YOU

Thank you to all the local people who told us what they would like us to think about if we put together plans for Paulsgrove Community Centre, library and nearby open space in the future.

We know that any potential development work would affect local people so we wanted to ask as many of you as possible for your thoughts because we want to include your views, feedback and opinions in the design process if we start to put together plans.

We spoke with more than 1,500 Paulsgrove people and stakeholders. That's more than 30% of the population of Paulsgrove.

We collected direct feedback from 611 local people. They gave us more than 1,000 different answers to the question:

WE WANT TO BUILD A NEW COMMUNITY CENTRE AND LIBRARY FOR PAULSGROVE. WE ALSO WANT TO MAKE SURE THAT THE NEARBY OPEN SPACE - WHICH INCLUDES THE SPORTS PITCHES - IS WORKING WELL FOR THE LOCAL COMMUNITY.

WHAT WOULD YOU LIKE US TO THINK ABOUT IF WE PUT TOGETHER PLANS IN THE FUTURE?

You'll see from the feedback we collected – which is all included in this booklet – that, while we were asking as many Paulsgrove people as possible about the community centre, library and open spaces, one of the issues that was most important to the local community was the potential for improvements to Paulsgrove as a whole. We have listened to these comments from local people and that's why we are looking at things that can be done to improve the wider area beyond the scope of the community centre.

In this booklet you'll find out:

1. How we listened to local people.
2. What local people told us were the most important things to them.
3. The key themes we've taken from our conversations with the community which we will use if we put together plans.

HOW WE LISTENED

Party for Paulsgrove

Fun community public drop-in session

Saturday 28 May, 11am to 2pm

More than 1,000 people.



Stakeholder panel

Phone calls

Dedicated hotline offered.

Email

Email option offered.

Community panel

Online survey

Launched on Monday 14 March with QR codes advertised on flyers, posters and comment boxes.

Comment boxes

Placed in the following locations with feedback slips and pens:

- Community centre
- Library
- Area housing office
- One Stop
- Spar
- Greggs
- Muttkuts dog grooming
- Blue Ocean fish and chips
- Kwiki Mart
- Premier Express
- Zaxo Barber
- Hair and beauty salon

Pop-up engagement stall

Allaway Avenue shopping precinct

Tuesday 7 June, 12noon to 3pm

Swapped biscuits, sweets, squash, tea and coffee for completed feedback forms.



METHODS

Feedback Flyers

5,516 x A5 double-sided flyers hand delivered to every address in Paulsgrove.



Posters

750 x A3 posters laminated, hole-punched and cable-tied to lamp posts all over Paulsgrove.

Banners

Three 1.5 x 0.75m banners at the community centre, shopping precinct and park.

QR codes

750 posted around local areas linking people to the online survey.



Peg your ideas to the washing line

Mounted on community centre noticeboard with cue cards and pens.



POP-UP ENGAGEMENT STALL





PARTY FOR PAULSGROVE

- Free ice cream, cakes, face painting, arts, crafts and sports activities swapped for more than 320 completed feedback forms answering the question.
- Local authorities, community groups and partner organisations ran stalls and activities.
- Partner council teams signposted the local community to local services and information.

HOW LOCAL PEOPLE TOLD US THEIR OPINIONS

This is how 611 local people told us what they thought:

at Party for Paulsgrove
we got feedback from

326
people



left feedback forms
in comment boxes



136 commented online



3 from talking to people on the phone

104

came to our pop-up
engagement stalls
in Allaway Avenue
shopping precinct



people emailed us their feedback

WHAT LOCAL PEOPLE SAID WAS MOST IMPORTANT TO THEM

The below categories are ranked by the number of comments local people made.

CHILDREN AND FAMILIES	174
MORE ACTIVITIES FOR CHILDREN AND FAMILIES	71
MORE FACILITIES FOR CHILDREN AND FAMILIES	44
MORE CLUBS FOR CHILDREN AND FAMILIES	33
SOFT PLAY AND OTHER PLAY AREAS	21
MORE SUPPORT FOR LOCAL FAMILIES	5
SPORT, FITNESS AND GAMES	173
ADD MORE SPORT AND EXERCISE CLASSES, CLUBS AND GROUPS	64
IMPROVE SPORTS OFFER	53
SWIMMING POOL	28
IMPROVE GYM OFFER	20
IMPROVE GAMES OFFER	8
CLUBS AND EVENTS	127
IMPROVE SOCIAL AND COMMUNITY OFFER	88
IMPROVE ARTS AND CULTURE OFFER	39

WHAT DID LOCAL PEOPLE SAY ABOUT...

COMMUNITY CENTRE	76
BETTER ADVERTISING OF ACTIVITIES AND OFFERS	20
MODERNISE CENTRE AND FACILITIES	15
DISCO OR PARTY SPACE FOR SOCIALISING	10
POSITIVE COMMENTS ABOUT THE COMMUNITY CENTRE	9
AFFORDABLE ROOM HIRE	7
FACILITIES AND ACTIVITIES FOR ALL AGES	5
ENLARGE CENTRE AND IMPROVE DESIGN	4
COMMUNITY STAGE AND MUSIC EQUIPMENT	3
IMPROVE TOILETS	2
WOULDN'T USE A COMMUNITY CENTRE	1

TEENAGERS	74
MORE AGE APPROPRIATE, FREE AND ENRICHING ACTIVITIES	24
KEEP TEENAGERS OFF THE STREETS BY OFFERING ACTIVITIES	19
YOUTH CLUB	13
EXPANDED YOUTH SERVICES AND GROUPS	12
FOOD AND DRINK OFFER FOR TEENAGERS	2
MORE FAMILY ENTERTAINMENT ACTIVITIES	2
LEARNING AND SKILLS SUPPORT FOR TEENAGERS	1
GRAFFITI WALL	1

WHAT DID LOCAL PEOPLE SAY ABOUT...

OUTDOOR SPACE 58

IMPROVE LOCAL PARKS, PLAY EQUIPMENT AND SKATE PARK 23

PRESERVE OR IMPROVE GREEN SPACE 19

IMPROVE LOCAL OUTDOOR SPORTS OFFER 16

CAFÉ, FOOD AND DRINK 56

PRESERVE OR IMPROVE THE CAFÉ OFFER 25

MORE VARIED FOOD OPTIONS 23

MORE VARIED DRINK OPTIONS 8

LIBRARY 35

IMPROVE BOOK, STORY-TELLER AND READING GROUP OFFER 15

BIGGER, BETTER LIBRARY 13

MORE LIBRARY ACTIVITIES, SERVICES AND EVENTS 7

SHOPS AND LOCAL AMENITIES 35

MORE NOT-FOR-PROFIT FACILITIES 20

MORE FOOD AND DRINK OUTLETS 11

MORE BUSINESSES 4

WHAT DID LOCAL PEOPLE SAY ABOUT...

BABIES AND TODDLERS 33

MORE GROUPS FOR BABIES AND TODDLERS 21

MORE FACILITIES FOR BABIES AND TODDLERS 12

ACCESSIBILITY, INCLUSION, EQUALITY AND DIVERSITY 24

ACCESSIBLE FOR EVERYONE 10

SEND CLUBS AND ACTIVITIES 10

INCLUSIVE FOR ALL 4

PARKING, TRANSPORT, ROADS AND FOOTPATHS 24

IMPROVE PARKING 12

IMPROVE ROADS AND FOOTPATHS 9

IMPROVE PUBLIC TRANSPORT 3

LOCATION, DESIGN QUALITY AND LAYOUT 23

OTHER LOCATIONS SUGGESTED 8

KEEP THE COMMUNITY CENTRE WHERE IT IS 6

LAYOUT, FOOTPRINT AND ACCESS 6

MOVE TO A NEW LOCATION 3

WHAT DID LOCAL PEOPLE SAY ABOUT...

CRIME AND ANTI SOCIAL BEHAVIOUR 21

MORE POLICE PRESENCE AND LIAISON 8

REDUCE CRIME, PARTICULARLY KNIFE CRIME 7

DEAL WITH ELECTRIC BIKES AND SCRAMBLERS 2

IMPROVED CCTV COVERAGE 2

NIGHT TIME SAFETY 2

SERVICES AND SKILLS 21

CLASSES AND COURSES 14

ADVICE AND SUPPORT GROUPS 7

SPLASH PARK AND SAND PARK 21

DESIGN 14

OPENING HOURS 7

ELDERLY PEOPLE 19

MORE SOCIAL ACTIVITIES AND GROUPS FOR OLDER PEOPLE 14

DINNERS AND EVENING GROUPS FOR OLDER PEOPLE 5

WHAT DID LOCAL PEOPLE SAY ABOUT...

FEEDBACK ON PARTY FOR PAULSGROVE	19
POSITIVE FEEDBACK	18
CONSTRUCTIVE CRITICISM	1
PAULSGROVE	15
POSITIVE COMMENTS ABOUT PAULSGROVE	7
SUGGESTED IMPROVEMENTS TO PAULSGROVE	6
NEGATIVE COMMENTS ABOUT PAULSGROVE	2
ENVIRONMENT	13
BINS, LITTER AND MAINTENANCE	9
ECO-FRIENDLY BUILD	4
LANDSCAPING	12
PLANT MORE TREES, FLOWERS AND A COMMUNITY GARDEN	10
IMPROVE LANDSCAPING	2
DOGS	11
MAKE THE DEVELOPMENT DOG FRIENDLY	6
INCLUDE A DOG PARK	5

WHAT DID LOCAL PEOPLE SAY ABOUT...

HEALTH AND WELLBEING	11
MENTAL HEALTH	5
COMMUNITY SUPPORT	3
HEALTHY EATING	2
WELLBEING	1

BASED ON WHAT LOCAL PEOPLE HAVE TOLD US WE WILL:

- Design a high quality, modern, energy efficient facility.
- Design a flexible facility that enables a wide and diverse programme of activities to benefit the health and wellbeing of everybody in the local community.
- Include sport, fitness, and social facilities that meet all of the varied needs of local people of all ages and abilities.
- Preserve as much green space and as many trees as possible and include space for exercising dogs.
- Ensure that the scheme promotes sustainable transport and has as low an impact as possible on parking and traffic congestion in the local area.
- Include a food and drink offer that provides a safe, social space for the local community.
- Share the feedback we have collected with partner health, youth and play services.
- Speak to the police about ways to use our design to relieve anti-social behaviour and crime issues in the local area.
- Keep the local community at the heart of the design and build process.




WHAT HAPPENS NEXT?

We will take what you have told us is most important to you and we will use that information, as part of the design process, to help us to put together plans if this project is progressed in the future.

We will bring these plans to show you as soon as they are ready. At that stage we will ask you what you think of the plans, what you like about them and what you would like to see improved.

This will all be done before we apply for planning permission for the development.

If you have any questions about any of this, please contact Tim Raw by calling or emailing:

 07901 100537

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You can get this information in large print, Braille, audio or in another language by calling 07901 100537

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