

Report to: Carers Executive Board

From: Solent NHS Trust

Date: 02/06/17

Subject: Carers

Recommendations: For noting/ information

Key headlines: /Updates

- We are working in partnership with the Carers Centre in Portsmouth and Carers in Southampton to plan events for Carers Week. This will include a re-launch of Solent's carers pledge by our new Chief Nurse Lesley Munro.
- We have commenced the pilot on our electronic record system to monitor recording of the identification and signposting of carers within specified services with further roll out planned.
- Our Primary Care services in Southampton are reviewing the demographic data they record on carers.
- The Adult Mental Health Community Residential and Home Treatment service meets on a weekly basis and staff have received carer training from the Carers Centre. Identification of carers and referrals for support has increased.
- Starting in June the residential and community operational meetings which are attended by staff, service users and carers, are moving to be held at the Carers Centre. This meeting is an information exchange meeting and service user and carer engagement meeting. It is hoped the change of venue will make the meeting more accessible to service users and carers.
- A drop in service for carers of patients at the Orchards is now provided and a refresh of the information available for carers has been completed.
- Training on carer awareness has been provided to the community nurses in Portsmouth.

Ann Rice
Head of Patient Experience and Allied Health Professions