

**Report to: Carers Executive Board**

**From: Ken Ebbens, Healthwatch Portsmouth (HWP)**

**Date: 19 January 2017**

**Subject: Carers Centre/CC and Healthwatch Portsmouth (CC-HWP) working together for patients and carers**

HWP, with its special interest in carers, have started to map out with the CC, a mutual arrangement to help benefit carers and patients

This report is to outline proposals but is subject to final consent/agreement between the parties, to be agreed by the end of the first week in February 2017

### **Aims**

1. Volunteer training, creating a resource from all parts of the community
2. 2-way corridor for information, questions, answers, updates etc
3. Address carer and patient issues
4. Periodic assemblies run by patients/carers
5. Utilising all networks available

### **Prospective participants**

Katy Walsh (CC, including Carers Group Network), Ken Ebbens (HWP plus other members), Research (St Mary's) and others (as required)

### **Key areas**

- PPGs
- Networks including Carers Group Network Dementia Alliance, Patient Experience Forum, QA, Walk in Centre and Research
- 'Topics' of the month for informing
- Community relationships (eg Guildhall, MPs) to provide social opportunities for patients/carers
- Communication/PR via (including) magazines, newspapers, social media etc

### **Carer/patient issues**

- Legacy issues
- Recently raised issues including:
  - Carer sitting services
  - GP surgeries
  - Cumulative impact
  - Respite
  - Centralised phone numbers

Katy Walsh/Ken Ebbens  
19 January 2017