

Report to: Carers Executive Board
From: Solent NHS Trust
Date: 19/10/16
Subject: Carers

Recommendations: For noting/ information

Key headlines: /Updates

We are planning for Carers Rights Day and the launch of a Solent staff Carers passport.

Roll out of Carers e-learning training – we have experienced some technical difficulties loading onto our technology platform. Learning and Development have been supported by our Portsmouth Hospital colleagues, who use the same technical platform, to resolve these issues. The training can now be loaded but recording and tracking who has completed the training is not yet resolved.

Carer survey being promoted.

Agreeing consistent use of READ codes for electronic clinical record system.

Admiral Nurses are using the Road less Rocky report as a guide. One strand of the guide is used in each staff newsletter to educate staff on communication techniques. The newsletter has a carers focus and is sent to all Solent staff and GPs.

Feedback:

Car Parking at St Mary's- the Trust is currently writing a business case that will be presented to the Board in November for onward submission to NHS Improvement regarding the wider redevelopment of the Phase 2 Portsmouth estate.

New large size banners to improve the guidance for people using the car parking at St Mary's have been put in place

Ann Rice
Head of Patient Experience and Allied Health Professions