New black wheelie bins for rubbish
Trialling in the Hilsea area

arriving 31 October onwards
Why am I getting a bin for rubbish?
The aim of this six month trial is to find improvements for waste collection. If everybody can minimise their rubbish, and recycle as much as possible, we can improve recycling rates and reduce waste costs.
The bins also prevent animal attacks and help keep the streets clean.

You will still keep your green bin for all of your recycling, and it will continue to be collected every other Tuesday.

Do I have to have a new bin?
During the trial we are only collecting rubbish from the black wheelie bins provided. No additional black bags will be collected.

When will my bin be delivered?
Your bin will be delivered from 31 October. You don’t need to be at home for the delivery and an information pack will be provided.

If you don’t receive your new bin by 4pm on Friday 3 November contact us on 023 9284 1105.

What will my bin look like and how big will it be?
Your bin will be black and 140 litres in size. It is approximately 110cm high, 50cm wide and 60cm deep. The base is no larger than a normal sized round dustbin, so if you have one of those you should have space for the new wheelie bin.

When will I be able to use my bin?
Please put the bin out for collection by 7am on Tuesday 7 November and every following Tuesday during the trial.

Do I still have to put my rubbish in sacks?
Please put all rubbish in tied carrier bags or sacks where possible. This helps to keep the bin clean, minimises smell and makes it easier for the collection team.
Can I have a bigger bin?
The 140 litre bin will be large enough for the majority of households if available recycling services are being fully used.

If, after using the new bin for at least two weeks, you find that the bin isn’t big enough please contact us. A waste officer will visit to discuss your request and you will need to show us that you make full use of the fortnightly recycling service. You also need to recycle glass bottles and textiles at local bring banks or the Port Solent Recycling Centre.

I am unable to get a rubbish bin to my front boundary for collection, what can I do?
An assisted collection service can be provided for those not physically capable of putting their rubbish bin at the front boundary.

Call 023 9284 1105 to apply for a new assisted collection. If you already have an assisted collection, this will automatically apply to your new bin.

What to expect
• You don’t need to be at home when your bin is delivered.
• An information pack will be delivered with your new bin with details about how to use it.
• Two blank stickers will also be delivered with your new bin - one for your new black bin and one for your green recycling bin. You can write your house number on these to help identify your bin.

On Tuesday remember to put your bin at the front boundary of your property by 7am
For more information:

- Call 023 9284 1105
- Email recyclingandrefuse@portsmouthcc.gov.uk
- Search waste trial at www.portsmouth.gov.uk

You can get this information in large print, Braille, audio or in another language by calling 023 9284 1105