

Portsmouth Adult Social Care Research Project - Application & Plan

<p>1. Title of Project/study</p> <p>* subject area * keywords (*for national register)</p>	<p>Social Care Practice with Carers: an investigation of practice models</p> <p>Subject area – Carers</p> <p>Key words - carers, research, local authorities, adult services, voluntary organisations, social care provision, planning, policy, outreach</p>
<p>2. Name of main researcher</p> <p>Organisation Address Telephone e-mail Research experience</p>	<p>Jo Moriarty King's College London Social Care Workforce Research Unit Strand Campus Strand London WC2R 2LS 020 7848 1697 jo.moriarty@kcl.ac.uk 20 years – policy related research, mainly on issues related to adult social care provision and the social care workforce</p>
<p>3. Name of any co-researchers</p> <p>Organisation Address Telephone e-mail Research Experience</p>	<p>Professor Jill Manthorpe and Dr Michelle Cornes King's College London Social Care Workforce Research Unit Strand Campus Strand London WC2R 2LS 020 7848 1697 jill.manthorpe@kcl.ac.uk, michellecornes@aol.com Both have substantial research experience on a range of social care topics</p>
<p>4. Name of research supervisor</p> <p>Organisation Address Telephone e-mail Research Experience</p>	<p>Not applicable</p>

<p>5. Organisation funding the research</p> <p>Address/Telephone/email</p>	<p>NIHR School for Social Care Research NIHR School for Social Care Research London School of Economics and Political Science Houghton Street London WC2A 2AE 020 7955 6238 sscr@lse.ac.uk</p>
<p>6. Proposed Start date</p>	<p>1st September 2011</p>
<p>7. Estimated Finish date</p>	<p>31st March 2011</p>
<p>8. Which organisation is acting as main research sponsor?</p> <p>Address/Telephone/email</p>	<p>King's College London Social Care Workforce Research Unit Strand Campus Strand London WC2R 2LS (Professor Denise Lievesley) 02078481918 denise.lievesley@kcl.ac.uk</p>
<p>9. Has the research been subject to another research governance approval process, including both ethical and methods review?</p> <p>If yes, who by? What was the outcome?</p>	<p>Yes, the proposal was subjected to ethical and methods review by the School for Social Care research (the funder). An application for ethical review has been made to the Social Care Research Ethics Committee (application number 11/IEC08/0023). This was favourable subject to meeting the conditions laid down by SCREC. Revisions have been made and we are waiting to see whether these are approved by SCREC. Approval has been sought from the Association of Directors of Adult Social Services and we are awaiting their decision as to whether they will support it.</p> <p>Awaiting final decision.</p>
<p>10. Aims of the Project</p>	<p>The project aims to map the different approaches to developing 'carer' posts across adult social services in England; describe the various types of carer practitioners and the work or models of practice that they are employed to do; consider the effectiveness of these roles from the perspectives of different stakeholders – local authorities, voluntary organisations particularly concerned with the needs and rights of carers, carers themselves; and practitioners themselves; and compare a sample of anonymised care plans developed as a result of carers' assessments against the</p>

	attributes of good support, as evaluated by the viewpoints of stakeholders interviewed as part of the study.
<p>11. Research Methods</p> <p>(n.b. will any of the research be carried out with or by people who use services, or their carers?)</p>	<p>The study uses a concurrent mixed method design involving the collection of quantitative and qualitative data at the same time. The study will collect three main types of data: survey data, interview data, and documents. Part of the research involves interviews with family carers (see below).</p> <ol style="list-style-type: none"> 1. Survey data will consist of information from a national survey of all local councils with social services responsibilities (CSSRs) in England. It will take about 15-20 minutes to complete, perhaps less if the informant is very familiar with the services in his or her locality. We have also undertaken secondary analysis of the National Minimum Data Set for Social Care (NMDS-SC) looking at carers' workers http://www.kcl.ac.uk/sspp/kpi/scwru/public/periodical/2010/issue10.aspx and a web-based audit of Carers' Registers. 2. The second type of data that we will collect is from interviews with a range of participants living in one of four local authorities who agree to join us in the in-depth study stage. The four authorities will be selected to give a contrast in terms of geography (rural versus urban, north versus south of England), authority type (unitary versus county council), size (small versus large local population) and type of community (ethnically diverse versus ethnically homogenous, deprived versus less deprived). Within each authority, we hope to undertake interviews with five family carers (total n=20); 10 carers' workers (e.g. carers' outreach workers, carers' support worker) (total n=40), four representatives from voluntary organisations supporting carers (e.g the Princess Royal Trust for Carers) (total n=16), and two local authority employees in commissioning, policy or

	<p>strategy roles (e.g. carers' lead officer) (total n=8).</p> <p>3. The final type method that we intend to use is documentary analysis of 10 anonymised care/support plans from people who have received carers' assessments within the four local authorities where we will be undertaking the interviews (total n=40). Ideally, the authority will provide us with the support plans of the last ten carers who received a carer's assessment which resulted in support being provided by the local authority at a point in time agreed by the authority.</p>
<p>12. Please detail any additional or supporting information being included in the application e.g. questionnaires, interview schedule, consent forms</p>	<p>Attached are interview schedules, local authority survey, information and consent sheets for participants.</p>
<p>13 Ethical Issues</p>	<p>It is possible that family carers and any other participants who have been a family carer may become upset when describing their personal experiences. All the interviewers will be experienced researchers who have been briefed about this possibility and they will make sure that participants are very clear that they can withdraw temporarily or permanently from the research at any time. There is a potential risk to confidentiality in that, for example, a carer might talk about his/her experiences of a particular worker who is also participating in the study. This is why we have deliberately not adopted a strictly triangulated design – for instance by recruiting family carer and carers' worker dyads. Participants will be reassured of the confidentiality of the information they give, except in circumstances where there is risk of harm. We will ensure that participants are not informed about who else has taken part and will make sure that no specific events or circumstances are mentioned in the interview that might indicate to another participant who has taken part. A variety of sampling strategies will also be used so it is not</p>

	apparent who has been recruited and how.
<p>14. Data Protection</p> <p>How will the project ensure security of the data and compliance with DP legislation?</p>	<p>All personal data will be stored in accordance with the <i>Data Protection Act 1998</i>. All personal contact details will be stored in an electronic database at King's College London and will be password protected. Paper copies of personal data will be stored in a locked filing cabinet. Only members of the research team will have access to the filing cabinet and password protected file, with the exception of the answers to question 13 of the survey. We have agreed to share this answer and the name of the authority to which the answer relates with researchers from the University of York working on the SSCR research project <i>Personalisation and Carers</i>. (This is explained on the survey information sheet). Personal data will be destroyed in a confidential waste shredder once the project has ended. Audio recordings are sent to transcribers who have a secure file transfer protocol (ftp) website for the receipt and transfer of audio recordings. Responses to the survey, interview transcripts, and anonymised support plans will be given a unique identifier which will be used to identify all data records. Personal information will not be stored on laptops or home computers. Only anonymised data will be temporarily stored on home computers for the period of the analysis and the laptops and home computers will be password protected. A back up copy of the personal and anonymised data will be stored on an encrypted flash drive at King's College London in a locked drawer. The personal data will be deleted from the flash drive once the research has been completed. The anonymised data will be kept in accordance with KCL policy for a period of seven years once the research has been completed. No names will be used in any publications. We will use pseudonyms to reference any quotes used, indicating whether the participant was a carers' worker, family carer, voluntary organisation or commissioner. Survey data will be identified by region and local authority type (e.g. London borough). The results of the project and/or any statistics will not be made available in a form which identifies individuals.</p>

15. Analysis and dissemination of findings

How will this be done?


Do you give consent for an abstract of your proposal and subsequent findings to be placed on PCC's internal research network?

Data from the survey will be coded into numeric form and analysed using SPSS. A content analysis of the support plans will be undertaken. The interview transcripts and care/support plans will be read and re-read by members of the research team in order to undertake a thematic analysis. The different data sources will be analysed concurrently so that insights from one type of data can be used to explore similarities and differences between the other data sources. We also aim to identify similarities/differences across different types of authority, and different types of informant (family carer versus commissioner and so on).

We are happy for an abstract of the proposal to be placed on will be

We plan to disseminate the study findings in the following ways:

- We will offer to run workshops and other dissemination events open to practitioners and family carers in all four local authorities taking part in the 'in-depth' part of the study so we can present the study findings and discuss them with workshop attendees.
- We will prepare a final report for NIHR SSCR, the funders of this research. Once clearance has been agreed, we will share copies of the report with the authorities taking part in the in-depth study.
- We will prepare a downloadable accessible summary for family carers and people using services which will be available on the Social Care Workforce Research Unit website.
- We will prepare a downloadable summary aimed at professionals and commissioners which will be available on the Social Care Workforce Research Unit website.

	<ul style="list-style-type: none"> We will submit at least two refereed and two journal articles for professional readerships will be produced. <p>Opportunities will be also taken to present findings at conferences. 'Target' conferences will include those organised by carers' organisations, conferences for social care practitioners and commissioners, and research and academic conferences. Networks of professionals and carers will be invited to dissemination events and circulated with summary findings. Other possibilities include the annual workshop of the Social Services Research Group (SSRG).</p>
<p>16. Is this your first application for registration for this project?</p> <p>If no, date of previous application.</p>	<p>Yes</p>
<p style="text-align: center;"></p> <p>Main Researcher's Signature</p> <p style="text-align: center;">Date 19th August 2011.....</p>	

Please return the completed form to Mike Staniforth, Planning, Performance & Quality Manager, Adult Social Care, either by email to mike.staniforth@portsmouthcc.gov.uk or by post at;

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