



Portsmouth

**Local Strategic  
Partnership**

# Local Area Agreement 2008–2011

**Vision into Reality**  
April 2009 refresh





# Foreword

March 2009



**Cllr Vernon-Jackson**  
Leader of Portsmouth  
City Council



**Dr Paul Edmondson-Jones**  
Chair of Portsmouth's Local  
Strategic Partnership

## **Foreword by Cllr Vernon-Jackson (Leader of Portsmouth City Council) and Dr Paul Edmondson-Jones (Chair of Portsmouth's Local Strategic Partnership)**

The Local Area Agreement (LAA) was agreed in the summer of 2008. It sets out how we will begin to deliver our ambitious ten-year Vision for Portsmouth over the first three years from 2008 to 2011. The LAA represents an exciting development for the city, and provides new opportunities for organisations across the city to work together towards common goals and targets.

This is the first annual refresh of the LAA, and it has been produced in a considerably different economic environment to that when the LAA was first agreed. The ten-year Vision for Portsmouth remains something we are committed to, and the priorities and targets in the LAA are not significantly altered. However, the picture both nationally and locally has worsened considerably since some targets were agreed, in particular in areas such as employment and housebuilding. These targets will therefore be renegotiated with government for the remaining two years of the LAA, with local targets being developed to reflect the changing circumstances. We will work hard to support those adversely affected by the recession and to ensure Portsmouth is well placed to lead the economic recovery, and remain determined to secure the improved outcomes sought in Portsmouth's Local Area Agreement.

Without doubt, all the LAA issues need this total commitment, but there are four Flagship Issues that present the biggest challenges for the city but could provide the biggest gains for our residents. Obesity, violence, the employability of young people and innovation and enterprise are not only areas of urgent local need that represent huge challenges to our partners, but they will also benefit most from the joined-up approach of the LAA. For these reasons, they will receive particular focus over the course of this LAA.

The priorities set out in this agreement are about improving the quality of life for everyone in the city, and it is vital that local people are engaged in the challenges we face and empowered to work with us to tackle them. Portsmouth City Council and Portsmouth's Local Strategic Partnership will work hard to provide the leadership to make sure this happens, to ensure services are citizen focused, and to work together to forge stronger partnerships that will make a real difference to the issues that matter in Portsmouth.

We would like to thank all those individuals and organisations who have worked hard over the past year to start delivering the LAA, and look forward to their continued dedication and commitment as we steer our way through choppy economic waters and keep on delivering improved outcomes for the people of Portsmouth.

A handwritten signature in black ink, appearing to read 'Cllr Vernon-Jackson'.

Cllr Vernon-Jackson  
Leader of Portsmouth City Council

A handwritten signature in black ink, appearing to read 'Paul Edmondson-Jones'.

Dr Paul Edmondson-Jones  
Chair of Portsmouth's Local Strategic  
Partnership

# Glossary

<b>ACPO</b>	Association of Chief Police Officers	<b>LGUSS</b>	Local Government User Satisfaction Survey
<b>AFL</b>	Adult and Family Learning	<b>LPSA</b>	Local Public Service Agreement
<b>ASB</b>	Anti-Social Behaviour	<b>LSC</b>	Learning and Skills Council
<b>BME</b>	Black and Minority Ethnic	<b>LSP</b>	Local Strategic Partnership
<b>CAF</b>	Common Assessment Framework	<b>LTP</b>	Local Transport Plan
<b>CLG</b>	Communities and Local Government	<b>MAA</b>	Multi-Area Agreement
<b>CO2</b>	Carbon Dioxide	<b>MLA</b>	Museums, Libraries and Archives Council
<b>CYPP</b>	Children and Young People Plan	<b>NEET</b>	Not in Education, Employment or Training
<b>DASR</b>	Direct Age Standardised Rate	<b>NI</b>	National Indicator
<b>DCSF</b>	Department for Children, Schools and Families	<b>PAF</b>	Performance Assessment Framework
<b>DEFRA</b>	Department for the Environment, Farming and Rural Affairs	<b>PCC</b>	Portsmouth City Council
<b>DMFT</b>	Decayed, Missing or Filled Teeth	<b>PCT</b>	Primary Care Trust
<b>FDR</b>	Fire Data Report	<b>PRENO</b>	Portsmouth Race Equality Network Organisation
<b>GDP</b>	Gross Domestic Product	<b>PUSH</b>	Partnership for Urban South Hampshire
<b>VCS</b>	Voluntary and Community Sector	<b>SARC</b>	Sexual Assault Referral Centre
<b>CHD</b>	Coronary Heart Disease	<b>SCC</b>	Southampton City Council
<b>GOSE</b>	Government Office of the South East	<b>SE</b>	South East
<b>GFS</b>	Grant Funded Services	<b>SEEDA</b>	South East England Development Agency
<b>GVA</b>	Gross Value Added	<b>SME</b>	Small and Medium Sized Enterprise
<b>HCC</b>	Hampshire County Council	<b>STAT</b>	Statutory
<b>HFRS</b>	Hampshire Fire and Rescue Services	<b>VAT</b>	Value Added Tax
<b>HSE</b>	Health and Safety Executive	<b>VCS</b>	Voluntary and Community Sector
<b>JCP</b>	Job Centre Plus	<b>VS</b>	Vital Signs
<b>LA</b>	Local Authority	<b>YOT</b>	Youth Offending Team
<b>LAA</b>	Local Area Agreement		

# Section 1

## Introduction

- 1.1 Our Vision for Portsmouth is to make it:  
**‘The premier waterfront city, with an unrivalled maritime heritage – a great place to live, work and visit’.**
- We want to:
1. Improve opportunity and achievement in education, skills and lifelong learning
  2. Make Portsmouth an accessible city, with sustainable and integrated transport
  3. Develop Portsmouth as a city of innovation and enterprise, with a strong economy and employment opportunities for all
  4. Make Portsmouth a city where everyone feels safe and is safe
  5. Make Portsmouth an attractive and sustainable city
  6. Deliver affordable, quality housing where people want to live
  7. Encourage and enable healthy choices for all and provide appropriate access to health care and support
  8. Enhance Portsmouth’s reputation as a city of culture, energy and passion, offering access for all to arts, sports and leisure
  9. Celebrate the many diverse and different communities within Portsmouth and work together to create an inclusive city for everyone
  10. Protect and support our more vulnerable residents by shaping public services to meet their needs
- 1.2 Portsmouth is a city with high aspirations for itself and for all its citizens. These are set out in more detail in ‘Vision – aspirations’, which describes where we want Portsmouth to be in 2018 for each of the priorities above. The city also faces numerous challenges, and this LAA is about what the council and its partners, through the Local Strategic Partnership (LSP), will do to face the challenges of today and deliver the aspirations for the future.
- 1.3 The LAA is an opportunity for the local authority and its partners to agree with government a set of improvement priorities for the local area along with the targets that need to be hit to deliver improved outcomes for local people. Portsmouth has selected 68 indicators (including up to 35 ‘designated’ indicators from the National Indicator Set and the 10 statutory Children and Young People’s indicators) that will be the focus for the next three years. These are set out in table 1 below. The reason for the selection of these as the priority outcomes in starting to make the Vision for Portsmouth a reality are set out in the Story of Portsmouth (appendix A).
- 1.4 Alongside the LAA, a Multi-Area Agreement (MAA) has been developed to cover the South Hampshire Area. The MAA recognises that many issues of economic growth are best dealt with at a sub-regional basis and that to achieve our targets for growth in the sub-region we need to develop the appropriate infrastructure. The MAA is an evolving document that will add value to what we are trying to achieve locally.

# Section 2

## The Flagship Issues

2.1 Our LAA has also identified some Flagship Issues, which are the most difficult issues locally, that we want the LAA to help address. We recognise that these cannot be fully addressed in the relatively short timescale of this LAA but believe that we need to have a focus on these issues as ones which could particularly benefit from a partnership approach through the LAA. Our Flagship Issues are:

- » Obesity
- » Violence
- » Employability of young people
- » Innovation and enterprise

The rationale for including these Flagship Issues is explained in Appendix B.

# Section 3

## Consultation and decision-making

3.1 The LAA is about devising local solutions to local problems, and has been the subject of extensive consultation. It has been developed alongside the Vision for Portsmouth and local people have been at the heart of both processes. Three of the four Flagship Issues were developed in Portsmouth's previous LAA (2007-10) out of the ideas and deliberations of a wide range of local individuals, organisations and Voluntary and Community Sector (VCS) groups at a conference at the John Pounds Centre in 2006. A fourth Flagship Issue around innovation and enterprise was added recently to reflect the new focus of the LAA on delivering the Vision for Portsmouth.

3.2 The Story of Portsmouth, used to select the LAA priorities, was shared with key partners throughout the city, including the business community and the VCS. It was sent for comment to all members of all lead partnerships of the LSP, to the Community Network, to the city council's Cabinet and to all ward councillors, and revised to reflect the responses of those stakeholders. As the detailed LAA indicators have been developed, these have also been considered and approved by the partners on the LSP, the council's Cabinet and Full Council.

# Section 4

## Partner engagement

- 4.1 Partners, including the Business and Third sectors, have been engaged throughout the process of selecting the priorities for the Vision through their representation on the LSP, and will continue to do so as the action planning and delivery begins. All named 'lead partners' have been informed and involved in the target setting process, and a signed protocol will be put in place detailing which aspects of what targets each partner is committed to delivering.

# Section 5

## The governance and performance management arrangements

- 5.1 The LSP is the forum for partnership working in the city, and is committed to delivering the LAA. It will take an overview of performance across the ten priorities in the Vision for Portsmouth, and will continue to monitor and make recommendations to the council on the use of the Area Based Grant. The LAA Delivery Board, a subgroup of the LSP, will undertake much of the detailed monitoring and performance management of the LAA. The city council remains the 'responsible authority' for the LAA, and the council's Cabinet and scrutiny functions will play a key role in performance managing the LAA and in ensuring the effective contribution of the city council. Our aim will be to streamline the reporting between the LSP and the council to minimise duplication. Senior managers from appropriate organisations are responsible for individual programmes of delivery within the LAA, and for reports to Portsmouth City Council (PCC) and the LSP as appropriate. 'Named partners' will be covered by the Duty to Cooperate for all targets (or parts of targets) to which they have signed up.

# Table 1:

## Portsmouth's LAA 2008-11 Indicators and Targets

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
<b>1. Improve opportunity and achievement in education, skills and lifelong learning</b>					
		For the 10 statutory DCSF targets, the year 1 target is the achievement / performance reported in autumn 2009 (or beyond i.e. during financial year 2009/10). The performance reported for years 2007 and 2008 is included as contextual information and do not always correspond directly to the NIs			
				2007	2008
1.1	3	<b>72 (STAT)</b>	<b>Achievement of at least 78 points across the Early Years Foundation Stage with at least 6 in each of the scales in Personal Social and Emotional Development and Communication, Language and Literacy</b>	51.0	54.0
1.2	3	<b>73 (STAT)</b>	<b>Achievement at level 4 or above in both English and Maths at Key Stage 2</b>	67.8	64.7
1.3	3	<b>75 (STAT)</b>	<b>Achievement of 5 or more A*-C grades at GCSE or equivalent including English and Maths</b>	33.1	38.5
1.4	3, 10	<b>87 (STAT)</b>	<b>Secondary school persistent absence rate</b>	9.8	9.0
1.5	3, 10	<b>92 (STAT)</b>	<b>Narrowing the gap between the lowest achieving 20% in the Early Years Foundation Stage Profile and the rest</b>	34.1	33.0
1.6	3	<b>93 (STAT)</b>	<b>Progression by 2 levels in English between Key Stage 1 and Key Stage 2</b>	80.7	74.9
1.7	3	<b>94 (STAT)</b>	<b>Progression by 2 levels in Maths between Key Stage 1 and Key Stage 2</b>	70.2	67.5
1.8	3, 10	<b>99 (STAT)</b>	<b>Children in care reaching level 4 in English at Key Stage 2</b>	58.3	64.3
1.9	3, 10	<b>100 (STAT)</b>	<b>Children in care reaching level 4 in Maths at Key Stage 2</b>	50.0	50.0

LAA improvement target, including those to be designated (shown with an *) and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
			Portsmouth City Council is a partner for all targets in this LAA, and is lead partner where no other organisation is listed as such	The LSP is committed to achieving all targets in this LAA. Partnership Boards are listed as partners against indicators where they have agreed to monitor progress. There are many targets where several boards will have a role to play but only the partnership with lead responsibility will be listed.	
2009					
56.0				Children's Trust Board	
78.0				Children's Trust Board	
45.0				Children's Trust Board	
7.5				Children's Trust Board	
30.6				Children's Trust Board	
86.0				Children's Trust Board	
82.0				Children's Trust Board	
55.6				Children's Trust Board	
55.6				Children's Trust Board	

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
1.10	3, 10	<b>101 (STAT)</b>	<b>Children in care achieving 5 A*-C GCSEs (or equivalent) at Key Stage 4 (including English and Maths)</b>	0.0	11.1
1.11	3, 10	NI 117*	<b>16 to 18 year olds who are not in education, employment or training (NEET)*</b>	9.6%	9.5%
1.12	3, 10		Residence-based 16-18 years olds NEET	7.3%	
1.13	3		L2 accreditation targets for AFL - National tests gained by learners	64	

## 2. Make Portsmouth an accessible city, with integrated and sustainable transport

2.1		NI 168*	<b>Principal roads where maintenance should be considered *</b>	16 (2005-2007 average)	
2.2	5, 7	NI 198*	<b>Children travelling to school – mode of transport usually used*</b>	15%	
2.3	5, 7		Increased cycle use	baseline to reflect LTP target of 4% increase	

## 3. Develop Portsmouth as a city of innovation and enterprise, with a strong economy and employment opportunities for all

3.1	7	NI 151*	<b>Overall Employment rate (working age)*</b>	74.6% (92,300)	
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LAA improvement target, including those to be designated (shown with an *), and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
20.0				Children's Trust Board	
7.9%*	6.7%*	5.9%*	LSC	Children's Trust Board	
6.4%	5.4%	4.9%	LSC	Children's Trust Board	
77	88		LSC	Economic Wellbeing Partnership Board	
14*	13*	12*	Highways Agency		
14%*	13%*	12%*		Children's Trust Board	
96%	100%	104%			
[75.1%*]	[75.8%*]		JCP*	Economic Wellbeing Partnership Board	Agreed with DWP that new local targets will be worked towards in 09/10 and that the 2010/11 'designated' target will be renegotiated in 2009/10
Nationally agreed target no longer applicable. Interim target of 73.6% agreed locally	Nationally agreed target no longer applicable. Interim target of 74.6% agreed locally	Designated target to be set in 2009/10 refresh. Interim target of 75.1% agreed locally			

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
3.2	7	NI 153*	<b>Working age people claiming out of work benefits in the worst performing neighbourhoods*</b>	31.6%	
3.3	1	NI 163*	<b>Proportion of population aged 19-64 for males and 19-59 for females qualified to at least Level 2 or higher *</b>	66.8% (2006)	
3.4		NI 171	New business start ups	new indicator	
3.5	8		Increased number of, and support to, cultural and creative enterprises	new indicator	

#### 4. Make Portsmouth a city where everyone feels safe and is safe

4.1		NI 16*	<b>Number of serious acquisitive crimes per 1,000 population*</b>	19.00 crimes per 1,000 population in 2007/08 based on mid-2006 population estimates (3,731 offences)	
4.2		NI 17*	<b>Perceptions of anti-social behaviour*</b>	27% (2008 Place Survey)	

LAA improvement target, including those to be designated (shown with an *), and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
[31.3%*]	[31.0%*]		JCP*	Economic Wellbeing Partnership Board	Agreed with DWP that new local targets will be worked towards in 09/10 and that the 2010/11 'designated' target will be renegotiated in 2009/10
Nationally agreed target no longer applicable. Interim target of 37% agreed locally	Nationally agreed target no longer applicable. Interim target of 35% agreed locally	Designated target to be set in 2009/10 refresh. Interim target of 31.6% agreed locally			
69.3% (plus 2.5% points)*	70.6% (plus 3.8% points)*		LSC*	Economic Wellbeing Partnership Board	
agree baseline and targets once definition of indicator is available			SEEDA*	Business Link* / Economic Wellbeing Partnership Board	
Devise appropriate indicator	Collect baseline data through audit of available support and set target for year 3			University of Portsmouth* / Business Link / Economic Wellbeing Partnership Board	
18.69* crimes per 1,000 based on mid-2007 population estimates = 1.63% reduction	18.33* crimes per 1,000 based on mid-2008 population estimates = 1.93% reduction	17.96* crimes per 1,000 based on mid-2009 population estimates = 2.02% reduction - equivalent to 5.5% reduction over 3 years	Chief Officer of Police*	Safer Portsmouth Partnership	Success against years 2 & 3 targets is reliant on Police Authority targets aligning with LAA targets
		23% (2010 Place Survey)*	Chief Officer of Police*	Safer Portsmouth Partnership	Target for 2010 must be statistically significant improvement on baseline from 2008 Place Survey and is subject to revision if response rates fall below 1000 in 2010.

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
4.3		NI 20*	<b>Number of 'Assaults with less serious injury' (including racially and religiously aggravated) offences per 1,000 population as a proxy for alcohol related violent offences*</b>	10.18 crimes per 1,000 population in 2007/08 based on mid-2006 population estimates (2,000 offences)	
4.4		NI 26	Specialist support to victims of a serious sexual offence	Place held for delayed indicator	
4.5		NI 32*	<b>Repeat incidents of domestic violence*</b>	35%	
4.6		NI 33*	<b>Number of deliberate (i) primary and (ii) secondary fires per 10,000 population*</b>	833	
4.7		NI 47*	<b>People killed or seriously injured in road traffic accidents*</b>	93 (2005-07 rolling average)	
4.8	5	NI 21	Dealing with local concerns about anti-social behaviour and crime issues by the local council and police	22.8% (2008 Place Survey)	

## 5. Make Portsmouth an attractive and sustainable city

5.1		NI 186*	<b>Per capita reduction in CO2 emissions in the LA area*</b>	6.3 (tonnes CO2 per capita)	
5.2		NI 188	Planning to adapt to climate change	Baseline	
5.3			Increased recycling and composting	25.78%	
5.4		NI 193*	<b>Percentage of municipal waste landfilled*</b>	15.3%*	

LAA improvement target, including those to be designated (shown with an *), and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
9.78* per 1,000 population based on mid-2007 population estimates (4% reduction)	A reduction in recorded Assault with Less Serious Injury equivalent to at reduction of 4.5% from the rate per 1,000 population in 2008/09 based on mid-2007 population estimates to the rate per 1,000 in 2010/11 based on mid-2009 population estimates.		Chief Officer of Police*	Safer Portsmouth Partnership	Baseline will be finalised after March 2009 (verified data July). Once the baseline is finalised, targets will be recorded as a rate per 1,000 population
			Chief Officer of Police / PCT (SARC)	Safer Portsmouth Partnership	Indicator not available until 09/10
		Not higher than 30%	Chief Officer of Police*	Safer Portsmouth Partnership	
783*	733*	684*	HFRS*	Safer Portsmouth Partnership	
86* 2006-08 rolling average (6.8% reduction)	82* 2007-09 rolling average (4.6% reduction)	81* 2008-10 rolling average (1.6% reduction)	Police / Highways Agency / HFRS	Safer Portsmouth Partnership	
		Target to be set for 2010 Place Survey		Safer Portsmouth Partnership	
3.25%* (6.1 tonnes CO2 per capita)	6.5%* (5.9 tonnes CO2 per capita)	9.8%* (5.7 tonnes CO2 per capita)		Portsmouth Sustainability Action Group*	This is based on Defra's prediction for national government emissions reductions for Portsmouth of 7.1%. Targets will need to be reviewed in year 1
Level 1	Level 2	Level 3	Natural England / Environment Agency	Portsmouth Sustainability Action Group / Portsmouth Flood Group	
29%	32%	34%		Veolia / HCC / SCC	*Definition of this target is different from that used for the official NI. This is to include additional materials that are recovered.
14.4%*	13.3%*	12.4%*		Veolia / HCC / SCCC	

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
5.5			Improve % residents identifying the council as successful at maintaining and developing the quality and design of buildings and public spaces in the city	49% very or fairly successful in 07 Residents' Survey	
5.6		NI 197	Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented	344 hectares (15 sites)	

## 6. Deliver affordable, quality housing where people want to live

6.1		NI 154*	<b>Net additional homes provided*</b>	712	
6.2		NI 155*	<b>Number of affordable homes delivered (gross)*</b>	361	
6.3		NI 156*	<b>Number of households living in Temporary Accommodation*</b>	110	
6.4	5		Quality of housing stock in public and private tenures - numbers of homes made decent	321	

## 7. Encourage and enable healthy choices for all and provide appropriate access to health care and support

7.1	4	NI 39*	<b>Rate of hospital admissions per 100,000 for alcohol related harm*</b>	1794 (2007/08)	
7.2	1	NI 55*	<b>Obesity in primary school age children in Reception*</b>	12% (193)	
7.3	1	NI 56	Obesity among primary school age children in Year 6	24% (418)	

LAA improvement target, including those to be designated (shown with an *), and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
n/a	54% (2009 Residents' Survey)	54% (2009 Residents' Survey)			Target is based on use of specific question in Residents' Survey as described
344 hectares (15 sites)	344 hectares (15 sites)	344 hectares (15 sites)	Natural England		
735*	735*	735*	SEEDA	Housing Partnership	Agreed with GOSE to renegotiate 2010/11 target during 2009/10
Nationally agreed target no longer applicable. Interim target of 350 homes p.a. agreed locally		NB we have deferred refreshing this target until the 2010 refresh with the agreement of GOSE			
330*	330*	330*		Housing Partnership	
85*	63*	63*		Housing Partnership	
263	178	171		Housing Partnership	
1853	1828	1804	PCT* / Portsmouth Hospitals	Safer Portsmouth Partnership / Health and Social Wellbeing Partnership Southern Focus Trust	
12%* (210)	11%* (215)	11%* (217)	PCT* / Portsmouth Hospitals / Sport England	Health and Social Wellbeing Partnership	
24% (395)	23% (385)	22% (376)	PCT* / Sport England	Health and Social Wellbeing Partnership	

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
7.4.1		NI 120* (a)	<b>All age all cause mortality (MALE) Rate per 100,000 (DASR)</b>	790.5 (actual 2004/06)	
7.4.2		NI 120* (a)	<b>All age all cause mortality (FEMALE) Rate per 100,000 (DASR)</b>	521.6 (actual 2004/06)	
7.5		NI 123*	<b>Stopping smoking*</b>	885/100,000 ( three year average). (2004/05)	
7.6			Gap in life expectancy between worst quintile and rest of PCT	4.0 years (2000-2002)	
7.7			Improved oral health - reduction of the average 'Decayed, Missing, Filled Teeth (DMFT)' and reduction of gap between the 5 schools with the highest rates and the remainder	1.78 (2006) 1.36 (2006)	Average DMFT for Portsmouth schools Gap between highest average 5 schools and remainder
7.8	10		The percentage of new registrations at the Darzi Centre that are not currently registered with another GP within the Provider Practice boundary	n/a	

## 8. Enhance Portsmouth's reputation as a city of culture, energy and passion, offering access for all to arts, sports and leisure

8.1	4, 7	NI 8*	<b>Adult participation in sport and active recreation*</b>	23.6% Active People Survey Dec 2006	
8.2	3		Increased visitor numbers to Portsmouth		
8.3			Increase the % of residents identify 'creating a city of culture' as one of 2-3 important priorities for the City Council and its partners to achieve	6% (2007 Residents' Survey)	

LAA improvement target, including those to be designated (shown with an *) and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
704.6 (4% stretch on 2008 VS target)	678.7 (2009 - 5% stretch on 2009)	653.5 (2010 - 6% stretch on 2010)	PCT* / Portsmouth Hospitals / HSE	Health and Social Wellbeing Partnership	4 – 6% variable stretch on Vital Signs Projections
487.8 (2008)	474.3 (2009)	461.2 (2010)		Health and Social Wellbeing Partnership	Projection as per Vital Signs, with no extra stretch.
1351/ 100,000 population	1414/ 100,000 population	1567/ 100,000 population	PCT* / Portsmouth Hospitals	Health and Social Wellbeing Partnership	
3.6 years (2007-2009)	3.5 years (2008-2010)	3.4 years (2009-11)	PCT* / Portsmouth Hospitals Trust / Sport England	Health and Social Wellbeing Partnership	
1.78 (2008)		1.60 (2010)	PCT*	Health and Social Wellbeing Partnership	
1.35 (2008)		1.24 (2010)			
n/a	>=10%	>=10%	PCT	Health and Social Wellbeing Partnership	
26.1%* Reported Nov '09 via Sport England Active People Survey	27.6%* Reported Nov '10 via Sport England Active People Survey	28.1%* NB the contract for survey is in place until October 2010 only	Sport England	Sport Alliance Portsmouth*	NB the contract for survey is in place until October 2010 only
Year 1 target to undertake research and set yrs 2 & 3 targets		5% increase on baseline		Economic Wellbeing Partnership Board	
	10% (2009 Resident's Survey)	10% (2009 Resident's Survey)		Economic Wellbeing Partnership Board	

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
8.4	1		Increase the number of schools engaged with cultural services	Baseline and target levels to be agreed locally	
<b>9. Celebrate the many diverse and different communities within Portsmouth and work together to create an inclusive city for everyone</b>					
9.1	4	NI 1*	<b>% of people who believe people from different backgrounds get on well together in their local area*</b>	70.7% (2008 Place Survey)	
9.2	1, 8, 10	NI 6*	<b>Participation in regular volunteering*</b>	17.3 (2008 Place Survey)	
9.3	1, 3, 6, 7, 8, 10	NI 7	Environment for a thriving 3rd sector	20.9% (2008 Survey)	
9.4	4		% individuals contacted by Racial Awareness Service who take up service	16%	
9.5	1		% of parents who feel the school values their family's background.	72.7% (February 2009)	
<b>10. Protect and support our more vulnerable residents by shaping public services to meet their needs</b>					
10.1		NI 4	% of people who feel they can influence decisions in their locality	To be established by 2008 Place Survey	
10.2		NI 59*	<b>Percentage of initial assessments for children's social care carried out within 7 working days of referral *</b>	88% (new indicator)	
10.3	4	NI 111*	<b>Number of first time entrants to the Youth Justice System aged 10-17*</b>	2130*	

LAA improvement target, including those to be designated (shown with an *), and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
				Economic Wellbeing Partnership Board	
		74.8% (2010 Place Survey)		Community Involvement Partnership Board	Target is agreed as a statistically significant improvement on the 2008 Place Survey and is not subject to revision if response rates differ in 2010
		20.5% (2010 Place Survey)		Community Involvement Partnership Board	Target is agreed as a statistically significant improvement on the 2008 Place Survey and is not subject to revision if response rates differ in 2010
		25% (2010 Survey)		Community Involvement Partnership Board	
21%	26%	31%		Safer Portsmouth Partnership	
		80% (February 2011)		Children's Trust Board	
26% (2008 Place Survey)		29.5% (2010 Place Survey)		Community Involvement Partnership Board	
88%*	89%*	90%*	Local Safeguarding Children Board	Children's Trust Board	
2090*	2050*	2000*	YOT / Chief Officer of Police	Safer Portsmouth Partnership	

Priority	Additional priorities to which the indicator contributes	National Indicator number (* if designated indicator in 'up to 35')	Indicator(s), including those designated indicators from the national indicator set (shown in bold with an *)	Baseline (2007/08 unless otherwise stated)	Additional contextual performance information
10.4	1, 3, 7	NI 112*	<b>Under 18 conception rate*</b>	21.2% reduction from 1998 baseline (rate = 44.9) - 2006	
10.5		NI 130*	<b>Social Care clients receiving Self Directed Support per 100,000 population*</b>	108 (2.3% 2006/07)	
10.6		NI 136*	<b>People supported to live independently through social services (all adults)*</b>	6230	
10.7	6, 7	NI 141*	<b>Percentage of vulnerable people achieving independent living*</b>	55.55 Q3 06/07 to Q2 07/08	
10.8	6, 7	NI 142	Percentage of vulnerable people who are supported to maintain independent living	98%	
10.9		NI 135	Carers receiving needs assessment or review and a specific carer's service, or advice and information	6.0%	
10.10	1, 7	NI 115	Percentage of young people reporting either frequent misuse of drugs/volatile substances or alcohol, or both	14.2% (TellUS 3 Survey)	
10.11			Number of completed Common Assessment Frameworks (CAFs)	164 (@ 31st March 08)	
10.12	1, 4		Rates of offending by Looked After Children	4.20%	
10.13	1, 5, 7	NI 199	Children's satisfaction with play facilities	Place held for delayed indicator	

LAA improvement target, including those to be designated (shown with an *), and including education and early years targets			Statutory partners who have signed-up to the target and any which are acting as lead partner/s (shown with an *)	Non-Statutory partners and any which are acting as lead partner/s (shown with an *)	Caveats
2008/09	2009/10	2010/11			
31.6%* reduction from 1998 baseline (rate = 39) - 2008	40.4%* reduction from 1998 baseline (rate = 34) - 2009	Target to be set in 2009/10 refresh	PCT*	Children's Trust Board	Designated target to be renegotiated in 2009/10 with local targets to be set a challenging but realistic levels
The existing targets agreed with the government will be replaced with local targets on reducing teenage conceptions. A new designated target for 2010/11 will be negotiated					
165*	TBC	30%			Baseline and year1 target relate only to direct payments. Targets for year 2 and 3 based on finalised definition of NI 130
6278*	6323*	6368*			If there is a reduction in GFS numbers following data cleaning targets will be reviewed and revised.
57%	58.50%	60%		Housing Partnership / Southern Focus Trust	
Maintain at or above 98%	Maintain at or above 98%	Maintain at or above 98%		Housing Partnership / Southern Focus Trust	
10.0%	15.0%	20.0%			Baseline is final out-turn figure for 07/08 for PAF C62 which is similar to N135. N135 has been expanded to include the giving of advice and information an eligible service. Projections are therefore based on the current indicator descriptor
	13.5%	12.8%		Safer Portsmouth Partnership	
400 @ 31st march 09	year on year increase to reflect CYPP	year on year increase to reflect CYPP		Children's Trust Board	
2.90%	Target to be set	Target to be set		Children's Trust Board	
				Children's Trust Board	Indicator not available until 09/10

# The Story of Portsmouth

## **The premier waterfront city, with an unrivalled maritime heritage – a great place to live, work and visit**

We want Portsmouth to be the premier waterfront city, with an unrivalled maritime heritage – a great place to live, work and visit. Its proximity to the open sea, coupled with control of the harbour and its entrance, have secured Portsmouth's place in history as one of the world's great anchorages and a rendezvous for British shipping in times of war for over 800 years. For centuries this great city has helped shape this nation's history. Home of the Royal Navy, Portsmouth is a city with spirit and pride.

But Portsmouth is also so much more. The new millennium has seen an era of transformation in the city. Multi-million pound developments such as Gunwharf Quays and the Spinnaker Tower have made Portsmouth a destination city, while international events such as The International Festival of the Sea and the Volvo Ocean Race have given unprecedented profile and ever increasing visitor numbers to this jewel of the South Coast.

Portsmouth is a city of ideas, with an expanding university that attracts students from around the country and across the globe. It is home to over 6,000 businesses including leading edge companies such as EADS Astrium, IBM UK, Pall Europe and McLaren Composites. We have a strong marine and leisure tourism employment base and advanced manufacturing related to defence, marine and aerospace. However, there are real opportunities to raise the rate of self-employment in the city. Though we start fewer new businesses in Portsmouth, evidence suggests we are good at supporting them and assisting them to grow. Supporting innovation and enterprise is a Flagship Issue for this LAA as a key driver of productivity and economic growth.

Growth and opportunities inevitably bring their own challenges, and Portsmouth's unique island location only serves to highlight these. Portsmouth is the most densely populated area in the country outside of London, and demand for housing in the city is high. Creating housing that local families can afford is a major challenge and with almost half the houses in the city being built before the First World War and levels of unfit housing at double the national average, so too is the quality of the existing housing stock in the city.

An effective transport system is essential to Portsmouth, be it through improved accessibility to services, work or attractions; making the city more attractive to potential investors and visitors; improving safety or reducing harmful emissions. While generally better than in other comparable urban areas, there are pockets of severe peak time congestion and Portsmouth faces challenges due to its island geography. These problems impact greatly on local and investor perception of the city's transport system. Improved public transport is key to the management of congestion, and expanding the high levels of walking and cycling will continue to be encouraged.

It is vital too that people feel safe to enjoy their neighbourhoods. Addressing the problem of violence, which impacts heavily on people's perceptions of safety in their community, is another Flagship Issue for the Local Area Agreement (LAA). Portsmouth has engaged in pro-active partnership work to tackle issues around anti-social behaviour, arson and young offending, and will build on this to create communities in which everyone feels safe. The links between alcohol and substance misuse, crime, youth offending and health issues will continue to be tackled.

Enabling people to make informed, healthier choices can help to improve the quality of life for all residents of Portsmouth. Historically certain communities and areas of the city have suffered disproportionately from negative health outcomes and continue to have lower life expectancy. The city in general has seen improvements in life expectancy in the last twenty years, but still lags behind both the surrounding region and the country as a whole. Portsmouth's LAA recognises this, with its aim to reduce obesity, especially among children, as a Flagship Issue, and with a recognition that reducing the high level of smoking is a major priority for improving health.

Portsmouth has parks, gardens and open spaces which are enjoyed by residents and visitors alike, and is home to natural sites of national and international importance, but demand for land and density of development puts pressure on our open spaces. With rises in sea levels possible due to climate change, flood risk is a serious concern for the city, while the impact of climate change on rainfall could affect the long-term availability of water supply. It is important that the city starts to address these problems now if it is to secure quality of life into the future. The vision is for Portsmouth to be a city where individuals, communities and organisations recognise the impact their activities have on the world we live in, both now and for future generations, and make choices that respect economic, social and environmental limits.

Portsmouth embraces culture in its widest meaning. Visual arts, museums, dance, theatre and music are all crucial, but so too is the quality and use of shared public space and the built and natural environment, sport, children's play, public events, promenading on the seafront and walking on Portsdown Hill. Major international events have helped to create a big city buzz in recent years, whilst areas of the city such as Albert Road with their selection of cafes, shops and restaurants to cover all tastes give the city a cosmopolitan feel. The Northern Quarter will elevate Portsmouth into a major regional retail destination, while the Historic Dockyard and other attractions make Portsmouth a city with an unrivalled maritime heritage. Cultural and creative industries and activities are a recognised driver for local economic and social regeneration, creating employment, raising skills levels and contributing to an important sense of local identity and civic pride.

It is vital that the people of Portsmouth are able to access the many opportunities the city has to offer, and have the skills needed to support its ambitions. Improving attainment in education, skills and lifelong learning is key, with Portsmouth's LAA focusing in particular on employability of young

people as one of its Flagship Issues. Recent years have seen significant achievement by pupils in local schools and colleges, with attainment being close to or above the national average at five, seven and 11. GCSE results are rising and we are among the fastest improving authorities in the country, but too many young people are not in education, employment and training after the age of 16. Despite the success of the city's university, only a quarter of young people in Portsmouth go on to higher education or access a training opportunity that will lead to a level 4 qualification. The city also faces an acute shortage in the number of adults with level 2 qualifications or above, while informal, community-based learning will have to play an increasing part in improving standards, raising aspirations, and increasing skill levels and employability.

Our vision is for a city where everyone is welcome, and all are enabled to work and learn together to achieve their ambitions. Portsmouth has always had a strong sense of community, and of its own identity. Our challenge is to build a cohesive community where Portsmouth's identity is one which everyone wants to share and is open to all. Too many people experience anti-social behaviour, while less than two thirds of residents rate Portsmouth as a place where people from different backgrounds get along.

Those members of our community, young and old alike, who face the most significant levels of deprivation, are also those most likely to find it difficult to engage positively in the communities in which they live. Looked After Children continue to achieve fewer qualifications than their peers, rates of teenage pregnancy remain high and are associated with other forms of deprivation, while some older residents and other vulnerable groups struggle to access the services and wider benefits that should be available to them. We will shape our public services to meet their needs and ensure that everyone in Portsmouth can enjoy our premier waterfront city.

Portsmouth is a city of which its residents are rightly proud. Our vision is to build on our strengths and address the areas where we need to be stronger. We need to raise attainment and support innovation to make Portsmouth a city of ideas where everyone can access the opportunities provided by a strong economy; to provide the building blocks of affordable housing and transport in a sustainable way; to enable and support all individuals and communities within the city to be safe, healthy and included. Our vision is to make Portsmouth the premier waterfront city, with an unrivalled maritime heritage – a great place to live, work and visit.

# Priority 1

## Improve achievement in education, skills and lifelong learning

- » **Attainment at GCSE (specifically boys and English and maths)**  
There have been considerable improvements in educational attainment in recent years. 2007 saw 53% of Portsmouth students achieve five or more GCSEs at grades A\*-C (or equivalent) compared to 35% in 2001. However, results remain below the averages for the country and the region, boys' attainment remains low in comparison to girls, and the proportion achieving five or more GCSEs at grades A\*-C including English and Maths, although rising significantly to 34% in 2007, is well below the national average.
- » **Too many young people are not in education, employment and training after the age of 16.** Increasing educational attainment will impact on the future life chances of our young people, helping them into better paid jobs and improving their quality of life.<sup>1</sup>
- » **Adult learners – e.g. learners achieving Level 1 qualification in literacy.** Adult learning needs to engage those most excluded (whether financially, culturally or socially), set within a comprehensive city-wide offer. This will be achieved by partners and providers working more closely together to promote Portsmouth as a 'learning city' and to provide events and activities such as 'learning festivals', and develop learning partnerships from informal learning to qualifications and sustainable employment. Specific targets could focus on reducing the gap in literacy and numeracy between worst performing wards and city average. E.g. 25% of adults in Charles Dickens do not have a level 1 qualification in literacy, compared to a city average of just 8%.<sup>2</sup>
- » **Key Stage 2 results**  
One of the council's priorities is to improve attainment at Key Stage 2, particularly in English and maths, and this will be a focus within the Local Area Agreement. There will also continue to be local initiatives around earlier predictors of future performance such as breast-feeding or the extent to which children are read to pre-school. This last point links in to the previous outcome around adult learning, with a recent survey<sup>3</sup> suggesting that one in twelve parents struggle to read children's stories.

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1 This links directly to the Flagship LAA Issue of employability of young people

2 2007 adult learning ward profiles. Figure is 18% for next two worst wards (Nelson and Paulsgrove).

3 Survey commissioned by learndirect and carried out by The Survey Shop in May 2007

# Priority 2

Make Portsmouth an accessible city, with sustainable and integrated transport

- » **Increase accessibility to services and facilities by public transport, walking and cycling**  
Transport is a means to an end rather than an end in itself. With very few exceptions people do not travel around an urban area for the sake of it but rather to get from one place to another. If they feel inhibited from doing so then that can be damaging to the economy, people's health and well-being and to social inclusion. Accessibility to key facilities in Portsmouth – employment, education, health care and fresh food shops – is generally very good but some targeted improvements are needed. The objective is to ensure that all local people have fair access to essential services.
- » **Managing congestion**  
Managing congestion is a major challenge with only three roads from the mainland onto Portsea Island and a number of congestion bottlenecks. Minor incidents can cause major delays throughout the network with significant economic consequences. Greatly improved public transport is key to the management of congestion and expanding the high levels of walking and cycling will continue to be encouraged.
- » **Increase cycle use in the city<sup>4</sup>**  
Much of Portsmouth is geographically suited to cycling. The health and environmental benefits of increasing cycle use have already been mentioned, while it can also have economic and social advantages, attracting visitors, boosting accessibility, and reducing congestion.
- » **Safer roads**  
Traffic accidents have been reduced significantly in Portsmouth over the last five years and targets could be set to continue this trend. Current plans focus on vulnerable road users and disadvantaged areas to deliver a lasting improvement in road safety and encourage more public transport use, walking and cycling. A city-wide 20mph zone is being introduced for all residential areas (excluding principal routes). This is expected to have a major effect on the number and severity of casualties, particularly for vulnerable road users. It will also help encourage more walking and cycling.

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<sup>4</sup> LTP target is to increase cycle use in the city by 4% by 2009/10

# Priority 3

Develop Portsmouth as a city of innovation and enterprise, with a strong economy and employment opportunities for all

» **Self-employment and new business start ups**

There are real opportunities to raise the rate of self-employment in the city, which is currently 11% compared to 17.3% in Brighton.<sup>5</sup> Though we start fewer new businesses in Portsmouth, evidence suggests we are good at supporting them and assisting them grow. The VAT registration rate will give some data on start-ups, but an additional local indicator may be required to capture SME creation.<sup>6</sup>

» **Adults in employment in the city**

The city of Portsmouth has growth aspirations going forward for the next 20 years. We are planning to achieve an annual economic growth rate of 3.5% by 2026. This is no small order. Growth of this level will outstrip current economic growth rates of the whole of the South East. However, there are real challenges to this growth aspiration, the key one being employment of young people alongside skills, innovation and availability of employment land. Reducing economic inactivity and unemployment, especially focusing on under-represented groups, is one of the PUSH priorities.<sup>7</sup>

» **Adults in the city with at least a level 2 qualification**

Diversifying and raising the skill base within the city is linked to a need to improve employment, enterprise and innovation rates. It is vital that the people of Portsmouth are both able to provide the skills that businesses in Portsmouth need for the economy to grow, and that they are enabled to benefit and be part of that economic growth. In the short term there is a need to improve basic skills in order to boost employment, while longer term we will seek to see more people in the city gaining level 4 or equivalent qualifications. Specific local targets could seek to build on the excellent links between local colleges and employers which saw, for example, Highbury become the first college in Hampshire and the Isle of Wight to gain the prestigious Action for Business Colleges Accreditation.

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5 City Growth

6 GOSE figures on VAT de-registrations put us in the upper quartile, with 1 and 3 year survival rates improving.

7 LAA – links to LAA Flagship Issues on employability of young people and innovation and enterprise.

# Priority 4

Make Portsmouth a city in which everyone feels and is safe.

» **Fear of crime**

Feelings of safety within the City of Portsmouth are crucially important to residents' and visitors' quality of life. Attracting visitors, employment and businesses to the city will be influenced to a large extent by the city's crime rates. We also need to tackle concern about crime in particular areas of the city as well as provide reassurance in our communities. Communicating effectively with the public and partners is fundamental to reducing the fear of crime.

» **Violence**

Violent crime is particularly important since it is one of the crimes people fear most. Hidden violence like domestic violence, the abuse of vulnerable people, homophobic crime, bullying and racial violence are very much part of the overall picture although these crimes are significantly under-reported. Providing support to victims and encouraging reporting of violence is essential to understand the real reasons for it, and we will build on strong existing partnership work in this area.

» **Anti-social behaviour**

Anti-social behaviour has a significant impact on people's perceptions of crime and their quality of life. We are working with residents and new Police Safer Neighbourhood Teams to identify local priorities and deliver improvements and support for communities at the same time as taking tough enforcement action where necessary.

» **Drug and alcohol misuse**

There are strong links between drug misuse and crime as well as the obvious health risks of drug addiction. Tackling drug misuse, particularly in young people, can help save money for many public services as well as reduce crime. Portsmouth has performed well against the targets set by the National Drugs Strategy since 1998. National and local research shows that alcohol misuse is a bigger problem in Portsmouth than it is elsewhere in the region and is strongly linked to violent crime. Portsmouth's Alcohol Strategy aims to tackle the harm caused by alcohol in four main locations; in the home, in the workplace, in public places and within health services. There is a particular concern in relation to young people, access to alcohol and the impact underage drinking has on health and behaviour.

» **Preventing youth offending and substance misuse**

Youth offending in Portsmouth has fallen consistently since 2003 but is still a major concern for the city where several areas have higher than average rates of young offenders. Early intervention and the use of risk indicators to prevent offending and re-offending are used effectively in the city and work to further improve performance has direct links to schools, health services and the development of targeted and generic services for young people.

» **Arson Reduction**

Community safety and the perception of cleanliness of the city are of paramount importance to the public. The resources committed by the city's stakeholders in dealing with arson-related incidents is significant. The systematic and sustained focus on the reduction of arson will provide for making the city a safer, cleaner and greener place within which to live, work and travel.

# Priority 5

## Make Portsmouth an attractive and sustainable city

### » **Sustainability and reducing carbon footprint of Portsmouth**

It is important that our city promotes environmental sustainability. Everything we do has an impact on the world around us, and the organisations that make up the LSP have a key role to play in helping to deliver a more sustainable city as employers with responsibility for staff and buildings, as providers of local services, and as community leaders. Portsmouth's carbon emissions per head of population were average for a set of similar cities in 2004. Rising sea level is clearly a major concern for Portsmouth. 47% of the city is at risk from flooding. The council will seek to set an example by demonstrably reducing its carbon footprint over the coming three years.

### » **More efficient use of material resources**

Improving levels of recycling and reducing the amount of waste sent to landfill are certain to remain significant priorities both locally and nationally. The Year 1 LAA recognised that as well as improving domestic recycling there is great potential to improve commercial recycling, and we aim to facilitate better solutions for the collection and treatment of commercial wastes. Longer term targets for increasing recycling are an important part of our role in promoting environmental sustainability, and we will continually seek to reduce the amount of waste produced by households in the city.

### » **Residents who think the city is clean**

A key achievement in recent years has been to significantly improve residents' perceptions about the cleanliness of the city, due to much more effective targeting of resources and an integrated approach to street scene management. The environment continues to be very important to our residents. In the last residents' survey they said that keeping the city clean and attractive was their third highest priority. A relatively low amount of litter on Portsmouth's streets puts the city in the top 25% of council areas in England. This also potentially links to reducing arson because clearing the city of litter reduces the potential for waste secondary fires to be started.

### » **Attractiveness of the built environment**

The quality of the built environment impacts on residents' and visitors' perceptions of the city, as well as impacting on health, community safety, accessibility etc. Our aim is to make our city a beautiful, vibrant and well thought-out urban environment, while safeguarding and encouraging the use of our green and open spaces.

# Priority 6

Deliver affordable, quality housing where people want to live

» **New Homes**

The draft South East Plan sets a housing figure for the city of an additional 14,700 homes to be provided in the period 2006-2026, which equates to an annual average of 735 homes.<sup>8</sup> We still have twice the national average of homelessness, and approximately 8,000 households on Portsmouth's Housing Register. In terms of the type of housing, there is a shortfall of 4 or more bedroom properties in the owner occupied sector and a shortfall of 1 and 2 bedroom properties in the social rented sector.<sup>9</sup>

» **Affordable Homes**

The South East Plan also sets out desired levels of affordable housing, stating that between 30-40% of all new housing should be affordable, with an emphasis on social rented properties and an assumption that such housing will be of the right size, price and quality.<sup>10</sup> The level of need for affordable housing is over twice the national and South East average.<sup>11</sup>

» **Homelessness**

Homelessness remains a significant ongoing challenge in Portsmouth which this LAA will provide a continued focus on. We aim to improve and widen the range of options available to people in housing need; develop a Prevention Centred Approach focussing on support for those most at risk of homelessness and address the underlying causes of homelessness amongst young people

» **Promoting carbon neutral developments**

This is a government target to be achieved by 2016, but one that fits in well with the need for a city such as Portsmouth to take action to address the causes of climate change, as well as seeking to mitigate its effects. We will take action to raise awareness on future legislation and encourage developers to look at more sustainable options.

» **Environmental performance of existing housing stock**

According to 2003/04 figures, 9% (6,470) of all housing is estimated to be unfit, higher than a national average of 4.1%. Reasons for this include that over 46% of the city's housing was built pre-1919 and predominantly low incomes affect the amount people can afford to spend on the upkeep of their property. Improved energy efficiency reduces the use of fossil fuels, reduces energy running costs and reduces fuel poverty. Providing loft insulation could therefore have multiple benefits. As well as reducing fuel bills for some of our most vulnerable residents and helping with their winter warmth, it will reduce the damage to the climate from emissions. This could be linked to the planned 'thermal map' of the city, with assistance targeted at those areas shown to be losing the most heat through their roofs.

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8 Core Strategy – issues and options

9 Portsmouth's Housing Needs Study (2005)

10 Core Strategy – issues and options

11 Portsmouth Profile 2006

# Priority 7

Encourage and enable healthy choices for all and provide appropriate access to health care and support

» **Life expectancy between highest and lowest wards in the city/ between Portsmouth and the South East**

In 2004, life expectancy at birth for men was 75.4 years. This is lower than the South-East regional average of 77.7 years and the national average of 76.6 years. For women it was 80.4 years, also lower than the national average of 80.8 years and the regional figure of 81.9 years. According to the 2005 Annual Public Health Report, Charles Dickens ward has the lowest life expectancy at 73.9 years with Drayton and Farlington the highest at 80.7 years.<sup>12</sup> Two of the major contributory factors to lower life expectancy are smoking and obesity.

» **Smoking**

Smoking is a major contributor to poor health and the lower life expectancy seen across Portsmouth. Too many people in Portsmouth smoke, especially in areas of historic deprivation and among certain ethnic and vulnerable communities. Campaigns to promote a smoke free environment, and the development of a broad range of services to assist people to stop, form the basis of a broad strategy to reduce smoking and its impact on health.

» **Obesity**

Obesity is an established and major cause of poor health and poor social well-being in all age groups often resulting in significant illness and premature death in middle-aged and older people while linked to the early onset of diseases such as diabetes in children. There is also increasing evidence that obese children are more likely to be bullied at school and are more likely to under-achieve educationally.<sup>13</sup> Enabling people to make healthy choices could look at participation in active recreation and sport, family learning or healthy workplace initiatives.

» **Alcohol harm-related admissions**

Drinking outside of sensible limits has negative impacts on health. It is also closely linked to a significant amount of violent crime in the city. Multi-agency work to reduce the number of people drinking harmful amounts of alcohol will help to address a number of concerns in Portsmouth's LAA.

» **Oral health**

Whilst adult and child oral health nationally has been improving, it has become apparent that health inequalities in the population are still the cause of high instances of oral health problems in some areas. These instances of health inequality broadly correlate to people's social and economic background. Causes of poor oral health and tooth decay include poor diet and nutrition and poor oral hygiene. In addition, smoking can increase the incidence of dental disease and both smoking and alcohol consumption are contributory factors in oral cancer.<sup>14</sup>

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12 Portsmouth Profile 2006

13 LAA – Flagship Issue

14 Review of Oral Health and Dentistry, Health Overview and Scrutiny Panel 16th March 2006

# Priority 8

Enhance Portsmouth's reputation as a city of culture, energy and passion, offering access for all to arts, sports and leisure

» **Visitor numbers to Portsmouth**

Portsmouth is fast becoming Britain's favourite waterfront destination and is packed with things to do. Combining sea views, great shopping, eating and drinking with stunning attractions and centuries of history, all on the water's edge, Portsmouth has something for everyone. Increasing the numbers of visitors to the city brings in significant investment to the city's economy. It also helps to create the big city buzz which makes Portsmouth such an exciting place to live, work or visit.

» **Attract further major events with an international profile to the city (e.g. Dickens 2012)**

Major international events such as the Global Challenge and the Festival of the Sea have raised the profile of the city around the world. Such events bring a massive boost to the local economy, and help to attract more visitors in the future, as well as being a source of pleasure to local people.

» **Maximise the benefit from the 2012 Games in London**

The 2012 Games in London will provide a unique opportunity to engage people of all ages in a whole range of sporting activity, both competitive and leisure. Portsmouth has already submitted a bid to become a pre-Games camp. This strategy will look beyond the Games themselves to ensure that any benefits accrued are embedded. Participation in active recreation and sport is a significant element of the broader strategy to reduce obesity. It is not just the preserve of the young but can also be a key factor in helping older people and people with a disability remain active, and is not just about the physical well being, for sport and other cultural activities can also improve mental well being within the context of a local strategy that values the lives and contributions of its residents, whatever their backgrounds and abilities. The national Cultural Olympiad programme will provide a diverse range of opportunities for the city's cultural and creative sector, including the linking of Dickens 2012 activities and events.

» **Continue to attract new retail/leisure opportunities**

Developments such as Gunwharf Quays have increased visitor numbers to Portsmouth, while the Northern Quarter development should boost the city's appeal as a retail destination. The redevelopment of the Mountbatten Centre will provide an improved leisure facility for locals and visitors alike. However, the city must continue to look to maximise the retail/leisure offer in the city and take full advantage of any opportunities that arise, such as the closure of the Pyramids, to attract new and exciting facilities that residents want and that attract tourists. Portsmouth also has its own thriving cultural and creative sector - including the local authority's own museums and archives, libraries, tourism, visitor services and events and arts services - which is increasingly important to the local, regional and national economy. Together with London and parts of the East of England and South West, the South East region forms a "mega region" of world-class significance in relation to the creative economy. Creative industries have been shown to employ more than half a million people in the South East and contribute more than 40 billion to the regional economy.<sup>15</sup> Creative and cultural industries represent around 30% of its GDP and 6% to the national GDP, almost as significant as the manufacturing sector, making it our region's fastest growing sector.

# Priority 9

Celebrate the many diverse and different communities within Portsmouth and work together to create an inclusive city for everyone

- » **Empower local people to have a greater voice and influence local decision making and a greater role in public service delivery** – measured through the percentage of residents who feel they can influence decisions affecting their area.
- » **Numbers of people describing Portsmouth as a city where people from different backgrounds get along, and/or satisfaction of BME parents with the education their children receive**  
Community cohesion was one of the top issues from the consultation carried out when developing the year 1 LAA. A strong community where everybody feels like they belong is essential if we are to achieve many of our other LAA outcomes, especially a safer city. The year 1 LAA contains a new local target to measure the satisfaction of BME parents with the education received by their children and this should definitely be in year 2 of the agreement.
- » **Racial incidents recorded/followed up**  
Reducing racial incidents is a key priority for community safety partners in Portsmouth. This necessitates preventative action to ensure that young people grow up free from prejudice, and enforcement action to record and follow-up racial incidents. Measuring our impact continues to be a challenge because we want to ensure people who have suffered from racial incidents come forward to the police or other agencies but this means that the number of recorded incidents will rise even though our approach is improving.
- » **Promote volunteering**  
We are keen to build on our work promoting volunteering through our current Local Public Service Agreement (LPSA). Volunteering directly supports many vital services in the city, along with a range of attendant benefits to the individual and communities involved.
- » **Increase proportion of key public services delivered by the VCS**  
Portsmouth has a strong history of working with the voluntary and community sectors, and with local people, giving them a real say in key decisions. This includes partnership working with over 500 VCS groups, ranging from small informal organisations to large-scale social enterprises and social firms. They provide a wide range of services and activities, including to young people, offenders, those with special needs, faith groups, older people, asylum seekers and refugees, the homeless and to environmental groups. The city's VCS makes an important contribution to enabling people's voices to be heard, as a catalyst for involvement, representing diverse communities, empowering local people, raising aspirations and providing innovative cost effective services.

# Priority 10

Protect and support our more vulnerable residents by shaping public services to meet their needs

» **Safeguarding children**

Key public agencies have clear duties and responsibilities to ensure that children are safe and achieve their full potential. As a city we have high aspirations and expectations of our looked after children and also of the services we provide them. Historically looked after children achieve fewer qualifications and are less likely to go on to further and higher education. Portsmouth has made considerable progress in enhancing the life chances of looked after children. The LAA is an opportunity to harness the contribution of all partners towards building on this success. Maintaining an effective referrals system for children's social care will play an essential role in ensuring the safety of vulnerable children in the city.

» **Supporting vulnerable young people**

Rates of teenage pregnancy in the city are too high, and this is an area that we will continue to seek to address through our Local Area Agreement as part of a range of measures to support vulnerable young people.

» **Helping people live at home**

People are living longer and there is an ever greater demand for intensive care services, which will affect service delivery. We have a higher than national average number of people aged over 85 years. As people expect to have a greater degree of choice about how they are supported in old age, so providers have to meet this challenge by being more flexible and proactive in how services are provided. New technology and patterns of work can facilitate independent living.

» **Direct payments/individual budgets as proxies for independence**

Vulnerable people are increasingly able to have much bigger influence over the purchasing and design of services they receive. This ensures that services are tailored towards the needs of the individual and empowers vulnerable people to have more control over their situation. Process measures such as this though are only proxies for the real goal of giving people control and independence and which link to earlier discussions on health, housing, community involvement etc.

» **BME elderly communities face particular issues with regard to health.**

For example, they are six times more likely to have diabetes, and suffer higher levels of disability at an early age than the general population.<sup>16</sup> Elderly BME and their families often have little or no information around health and healthy lifestyles while supporting vulnerable BME people to live at home could also be an area of focus.

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16 Age Concern: Age and Ethnicity in England, 2006

# Portsmouth's Flagship Issues

## Obesity – A national problem but a local disaster

### **Who is affected?**

In the 2006/07 academic year nearly 12% of reception year and 24% year 6 children were found to be obese. Each of those 567 children is likely to die 9 years earlier than their non-obese peers, representing 5,100 years of life lost. Measurements are only taken in Yr R and Yr 6, but obesity rates are likely to be similar in the other 5 years of primary schools and increasing into secondary schools.

The recent Lifestyle Survey (2005) showed there was a high level of correlation between deprivation and obesity. The wards with the highest levels of adults who are obese are Charles Dickens (24%), Fratton (23%) and Paulsgrove (21%). These same wards have the poorest life expectancy in Portsmouth and some of the highest rates of CHD and stroke. The ward with the lowest level of obesity, Drayton and Farlington (6%), also has the best life expectancy.

The LAA aims to reduce the levels of obesity in the city's primary schools along with a range of targets to improve the general health of the population which will include tackling obesity. Reducing levels of obesity in the city would make a significant contribution to efforts to improve the overall life expectancy and would improve overall health and social well-being.

### **What are the facts?**

- » Obesity has serious consequences for health and life expectancy. It increases the risk of several diseases including Type 2 diabetes, CHD and stroke, hypertension (high blood pressure), osteoarthritis and some cancers such as breast cancer and colon cancer
- » In 2005 only 41% of the adult population of Portsmouth had a healthy weight
- » In 2007 only 58% of pregnant women in Portsmouth Hospitals Trust had a healthy weight at booking
- » In 2006/07 25% of children were overweight or obese on joining Portsmouth's primary schools
- » and 35% were overweight or obese on leaving Portsmouth's primary schools
- » In 2005 34% of men and 46% of women consumed five or more portions of fruit and vegetables a day
- » In 2005 29% of men and 22% of women undertook at least 30 minutes of moderate exercise 5 times a week

### **What can we do?**

The Public Health White Paper on Choosing Health is clear that this epidemic will only be tackled by ensuring there is true and informed choice for all, that any support offered is personalised and accessible so that appropriate healthy choices can be made and that organisations and communities must work in partnership to make health everyone's business.

The government's Foresight Report highlights the need to also tackle obesity at a societal level, as well as at the individual level, demanding a partnership approach from all major players to reduce the obesogenic nature of the city.

There is an increasing recognition of the power of social marketing techniques and the need to recognise where individuals are; to explore their needs and their motivations, rather than rushing to impose professionally led solutions. We need to fully engage our community resources. There are an extensive number of facilities across the city in which local people feel far more comfortable than professionalised care settings. There are also many local people who can act as change agents in terms of improving health and social well-being. Health trainers are an important development in that they are local people working with their peers in local settings to achieve change.

A city-wide obesity strategy group has been established, as a sub-committee of the Health & Social Wellbeing Partnership Board. The strategy group has agreed that Portsmouth's approach to obesity will be multi-agency, evidence-based and effective, based on the needs of the population, sustainable, acceptable to, and supported by, the population. It has agreed a 3 themed approach to:

1. Change the obesogenic nature of the city
2. Make the healthy choices easier, especially with physical exercise and diet
3. Offer help to those already burdened with obesity

### **Theme 1: Change the obesogenic nature of the city**

In order to change the obesogenic environment that has developed work will be undertaken, at a city wide and community wide level, influencing a wide range of policies across the city, and possibly across regional and national areas. Current workstreams include Health Impact Assessment training for city planners, raising obesity as a safeguarding children issue and implementation of policies of food available in schools.

### **Theme 2: Making healthy choices easier**

It is important that everyone has the opportunity to build sufficient physical exercise into their lifestyle and to have a healthy diet. This is key to both preventing the development of obesity and to dealing with obesity which is already present. Lifestyle opportunities have been mapped and work is underway to develop an accessible database to make this information available to the people and care professionals of the city.

### **Theme 3: Help for those burdened with obesity**

Inevitably some people, adults and children, are already burdened with obesity. Some will want to take positive steps towards managing their obesity, with the help of the NHS. The PCT is working to develop comprehensive care pathways for adults and for children. These pathways will cover prevention, primary care, specialist care and through to the surgical options. Funding has been secured for elements of both pathways and commissioning activity is underway.

## Violence

Feelings of safety within Portsmouth are crucially important to residents' and visitors' quality of life. Attracting visitors, employment and businesses to the city will be influenced to a large extent by the city's crime rates. Violent crime is particularly important since it is one of the crimes people fear most.

Being a victim of violent crime or witnessing such activity can have a huge impact on victim, offender, and the community at large in relation to feelings of wellbeing and on resource allocation. Violent crime is increasing nationally. Nearly half of all victims of violence (44% British Crime Survey 2005/06) believed offenders to be under the influence of alcohol. Of all violent crimes, domestic violence has the highest level of repeat victimisation (British Crime Survey 2005/06) and is one of the most seriously under-reported crimes.

### **Alcohol related violence**

Alcohol related violence continues to be a significant problem in Portsmouth. High levels of alcohol related violence are associated with our entertainment areas, despite being the focus of much excellent multi-agency work over the past five years. Guildhall Walk is one of the main 'hotspots' and a pilot pedestrianisation of the Guildhall Walk will commence in August 2008. Our local alcohol campaign 'Operation Drinksafe' will be one year old in July 2008, with a multi-agency evaluation due in August. Detailed analysis is currently being undertaken in relation to violence across the rest of the city to identify further hotspots and emerging issues.

We also know that the effect of such violence does not just impact upon the victim, but on all those agencies and partners in the community that deal with the aftermath spending significant time dealing with both victim and offender. Violent crime drains the resources of our city.

Key initiatives such as the Alcohol Interventions Team, Street Pastors and Taxi Marshalls are already in place. Work continues with licensees, the Police, the Ambulance Service and city council staff working on strategies to reduce incidents of violence around our entertainment areas but there is more to do.

Reducing alcohol related violence involves the mainstream commitment and resources of all local authority departments, the Police, health services and many other agencies operating in the city. It is essential that this activity is co-ordinated in order to target resources most effectively.

### **Domestic Abuse**

Since 2007 Portsmouth has hosted a Specialist Domestic Abuse Court that has further enhanced our national reputation for high quality support services for victims of domestic violence and enabled more targeted enforcement, early intervention and rehabilitation of offenders. The city also benefits from the dedicated flagship Sexual Assault Referral Centre, in the north of the city, combining teams from all the agencies involved in supporting victims of sexual assault, and the Police have 6 extra officers focused on domestic violence investigation.

It is often because people are aware of the good support services in Portsmouth that they are encouraged to come forward and report crimes of sexual or domestic violence. Reporting of domestic violence has increased in line with our targets (although this may paradoxically have had an impact on not seeing more significant reductions in violence overall) and repeat victimisation has reduced from 84.3% in 2003/04 to 30% in 2007/08. With the LAA we can optimise opportunities for cross-cutting work, particularly with children's services and health services, to encourage reporting and also to ensure offenders are brought to justice. The LAA represents significant opportunities for all partners to impact upon this area of concern for the city. Building on relationships already forged the LAA provides a framework and an intent that brings all available resources together from all the partners in the city to really make a difference. In promoting the issue of violence and our commitment to reduce it, as a Flagship Issue, the LAA provides the city with a real opportunity to use the sum of all its parts to impact on this area and really make a difference.

## Employability of young people

### **Why is it important ?**

Employability of young people is a key priority for the city for several reasons:

- » If young people are to have a successful and prosperous adult life, they need to be equipped with the skills and qualifications to secure sustainable employment. Young people are tomorrow's citizens and as such hold the future of this city in their hands. The ability to secure a rewarding job will enable our young people to play a full part in the city's leisure and cultural activities. It will also enable them to enjoy a healthier lifestyle, and provide positive role models for their children.
- » The city of Portsmouth, as part of PUSH (the Partnership for Urban South Hampshire), has identified aspirations for achieving growth until 2026. We are planning to achieve an annual economic growth rate of 3.5% to ensure the city "punches its weight" economically. Growth of this level will outstrip current economic growth rates of the whole of the South East. However, there are real challenges to this growth aspiration, the key one being tackling worklessness, particularly among young people, but also increasing productivity by raising the skill levels and economic success of those in work.
- » Employability is also a significant factor for both local and national children's agendas. In Every Child Matters a key outcome for children is "Being economically active and making a positive contribution" and within the local Portsmouth 8 a key outcome is "Having the opportunity to succeed in achieving their dreams".

### **Why do we need to take joint action ?**

Education, families, skills, aspiration, training and readiness for work are all important determinants of young people's choices for work. Equally important is ensuring that there are local job opportunities available, by

maintaining levels of employment land, and retaining and attracting the right sort of employment opportunities. None of these, though, are the responsibility of any single organisation or indeed of any specific part of the LAA.

Work related learning and skills are essential to young people's readiness to work, their employability, and their ability to progress and achieve in work. A close partnership is needed between key players, such as the Education Business Partnership, schools and other training providers, and the business community to ensure that all young people have opportunities that help them to understand the world of commerce and enterprise, directly from those involved in it.

Apprenticeships have a key role to play as these help young people to learn whilst they work, but a key challenge is finding employers willing to offer placements, and ensuring young people have the basic skills required. It is also important that Further and Higher education providers work together with others such as Connexions, the Learning and Skills Council and the Education Business Partnership, and JobCentre Plus to tackle the work readiness of young people. The successful implementation of the 14 to 19 strategy will also be crucial in helping to achieve this. In addition, more creative ways need to be found of increasing the involvement of the voluntary and community sectors in these areas.

#### **What can we do ?**

We need to ensure that there is a multi-agency focus on this issue, building upon our existing strengths, which includes understanding the current facts as well as future needs. This will help more employers to understand the modern curriculum, and education to understand and respond to the needs of today's (and tomorrow's) economy, and to ensure that young people have the skills they need to secure the employment they aspire to.

Portsmouth City Council together with key local partners, including the Learning and Skills Council, and JobCentre Plus, and Further and Higher education providers, will establish an Employment and Skills Board, as part of its LAA activities, linked to the PUSH MAA, to match employer needs and young people's skills. We will also develop Local Skills Pledges and Local Employer Partnerships to maximise employer engagement.

## Innovation and Enterprise

#### **Why is it important for the city?**

Innovation and enterprise is a key priority for this city because it is the primary driver of Portsmouth's economy and will help create wealth for its residents. It is also important for the city region and the sub-region of South Hampshire for which Portsmouth and Southampton are the main employment centres and will be leading economic growth over the next 20 years.

The Partnership for South Hampshire (PUSH) has a principal objective of strengthening the economy of the sub-region to match the rest of the South East by 2026. In order for South Hampshire to close the gap on the South East

and achieve a GVA growth rate of 3.5% pa, the rates of growth in the sub-region need to outperform both the UK (predicted 2.75%) and the South East (predicted 2.9%). This will require a step change in economic performance. It is essential to encourage more innovation and increase the number of business start-ups, improve productivity and provide more effective support to growing companies, expanding the sectors which will contribute most to future economic growth, particularly the higher value-added knowledge-based businesses. To help deliver the step change Enterprise, Innovation and Business Support is a key theme in the sub-regional economic agenda, with a number of priority actions that local authorities and partners need to take to ensure a successful outcome.

#### **What are the facts?**

- » There are 6,650 businesses in Portsmouth employing 96,600 people.
- » Innovation and enterprise are key drivers of productivity and economic growth and South Hampshire currently has a low level of new company formation.
- » GVA per employee in the cities of South Hampshire is 92% of that in the rest of the sub-region and 87% of the South East average.
- » Businesses that are assisted grow faster and achieve higher GVA. According to Business Link, businesses that sought advice typically achieved profit levels double that of those that did not seek advice (2004-07). More specifically during 2007/08 those that engaged with Business Link achieved on average GVA increases of 16% whereas those that did not seek advice achieved 6% increases.
- » Portsmouth City Council owns and manages 3 enterprise centres that provide premises for up to 130 start-up and small businesses on flexible tenancy and cost competitive terms.

#### **Why do we need to take joint action?**

- » Businesses are part of the communities in which they play such a vital role, and partners across the city have a role to play in providing the environment for, and support to new and innovative enterprises. Working in partnership to develop the attractiveness, vitality, creativity, aspirations and economy of Portsmouth and the sub-region will help to attract inward investment and support innovative start-up companies.
- » Business issues do not tend to be limited by local authority boundaries therefore we need to work with neighbouring local authorities and support regional and sub-regional agendas through PUSH and SEEDA and ensure that local targets are aligned with regional and sub-regional strategies.

### **What can we do?**

The Business Services and Development Team within Portsmouth City Council's Department for Regeneration and Business will work in partnership with Business Link, the University of Portsmouth, local employers, schools, colleges and other partners to address the issues relating to innovation and enterprise. Priority actions include:

- » Supporting the sustainable growth and reducing the unnecessary failure of local businesses, especially those in key sectors.
- » Raising Portsmouth residents' and students' awareness of self-employment as a career option and contributing to initiatives that develop their enterprise and business skills. This will contribute to year-on-year increases in business start-up and self-employment rates.
- » Increasing the number of Portsmouth businesses involved in knowledge transfer and innovation.
- » Supporting the Government's Business Support Simplification Process to help increase business support take-up rates and annually reviewing support and advice provided to ensure services are effective.
- » Aligning the city's innovation and business support priorities and activities with those of PUSH and SEEDA.

### **Managed Workspace**

- » PCC, Business Link and other support organisations working in partnership to establish an enterprise culture within Portsmouth City Council owned enterprise centres to encourage business growth.

### **Land and Infrastructure**

- » Ensure there is adequate choice in the supply of sites and premises to provide the right environment for innovation and enterprise growth, including the provision of managed workspace accommodation

### **Inward Investment**

- » Work with the Harbour Economic Development Forum (SE Hampshire local authority economic development partnership), PUSH and SEEDA to attract new successful businesses to Portsmouth, particularly those in key growth sectors.
- » PCC, the University of Portsmouth and the Royal Navy's Careers Transition Partnership (Portsmouth office) will work together to help retain skilled and knowledgeable people in Portsmouth.

You can get this information in large print, Braille, audio or in another language by calling 9283 4020.



Portsmouth

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